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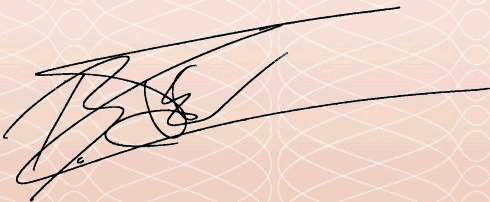
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This is to certify that
Roland Augustin

Has achieved the
ITIL® Foundation Certificate
in IT Service Management

Effective from
10 September 2014

Registration number
5144945.20313189



drs. Bernd W.E. Taselaar
Chief Executive Officer

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